



Rombold Commercial Landscape Maintenance ("we," "our," or "us") is committed to protecting the privacy of our clients and potential clients. This Privacy Policy explains how we collect, use, and safeguard your information when you communicate with us via phone, text message, email, or through our Google Business Profile.

1. Information We Collect

We may collect the following types of information when you contact us:

Contact Information: Name, phone number, email address, and business address.

Service Details: Information related to your landscaping needs or inquiries.

Communication Records: Text messages, emails, and call logs related to your inquiries or services.

2. How We Use Your Information

We use your information to:

- Respond to your inquiries and provide requested services.
- Send updates, estimates, appointment reminders, and service-related information via text, call, or email.
- Maintain business records for legal, accounting, and operational purposes.

We will never sell or rent your personal information to third parties.

3. Text Messaging Policy

By providing your phone number to us, you consent to receive text messages related to your inquiry or services.

You may opt out at any time by replying "STOP" to our text messages.

Message and data rates may apply depending on your mobile carrier.

4. How We Protect Your Information

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

This includes:

Secured devices and accounts for business communications.

Limiting access to personal information to authorized personnel only.

5. Data Retention

We retain client communication records only as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law.

6. Your Rights

You have the right to:

Request a copy of the information we have about you.

Request corrections to your personal information.

Request deletion of your personal information, subject to legal or contractual obligations.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on our Google Business Profile and/or website with the effective date.

8. Contact Us

If you have questions about this Privacy Policy or our data practices, please contact us