

Privacy Policy

Rombold Commercial Landscape Maintenance, LLC
Effective date: October 6, 2026

Rombold Commercial Landscape Maintenance, LLC ("Rombold," "we," "us") respects your privacy. This policy explains what information we collect, how we use it, and the choices you have, including for text messages.

1. Information We Collect

- **Contact details** such as your name, service address, email address, and phone number (including mobile number).
- **Service information** such as property details, service requests, estimates, schedules, and billing records.
- **Communications** you send us by phone, text message, email, or our website forms.

2. How We Use Your Information

- To respond to your inquiries and provide estimates and landscaping services.
- To schedule service and send updates such as appointment reminders, weather delays, and schedule changes.
- To send estimates, invoices, and billing notices, and to keep business records.

3. Text Messaging (SMS) Policy

By providing your mobile number to us and agreeing to receive texts, you consent to receive text messages from Rombold Commercial Landscape Maintenance, LLC about your service, including appointment reminders, weather delays, estimates, invoices, and replies to your questions. We do not send marketing texts. Consent to receive text messages is not a condition of purchasing any service.

- **Message frequency** varies based on your service schedule.
- **Message and data rates may apply.**
- **To opt out**, reply **STOP** to any message. You will receive one confirmation and no further texts. Reply **START** to resubscribe.
- **For help**, reply **HELP**, call (724) 300-8082, or email Support@romboldlandscape.com.
- Carriers are not liable for delayed or undelivered messages.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties.

4. Information Sharing

We never sell or rent your personal information. We share information only with service providers who help us run our business (for example, our phone and billing systems), solely to provide services to you, or when required by law. These providers may not use your information for their own marketing.

5. Data Protection

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure, including secured devices and limiting access to people who need it to serve you.

6. Data Retention

We keep records only as long as needed to provide services, meet legal and tax obligations, and resolve disputes.

7. Your Rights

You may ask to access, correct, or delete your personal information, or opt out of text messages at any time, by contacting us using the information below.

8. Changes to This Policy

We may update this policy from time to time. Changes will be posted on our website with a new effective date.

9. Contact Us

Rombold Commercial Landscape Maintenance, LLC

492 Harmony Road, New Brighton, PA 15066

Phone: (724) 300-8082

Email: Support@romboldlandscape.com

Website: www.romboldlandscape.com